



COVID-19 SAFETY GUIDELINES

To ensure that you get the best results and we can maintain the proper safety measures when 3D shooting your listing, please let us share some additional details and recommendations:

1/ Our photographers always wear gloves and mask

2/ Our photographers touch the minimum of objects as possible so please, make sure the property is perfectly ready for the shooting: All objects at their right place and any items that don't want to appear on the 3D Tour should be placed inside closets.

3/ Our photographers don't generally include the inside of closets in the 3D Tours (so don't hesitate to hide things inside). If your listing has a large walk-in closet that you feel is important to show, please let us know so that we can include it.

4/ Because of social distancing requirements, the property needs to be empty of occupants. If the property is owner-occupied, please ask all occupants to leave the house during the shooting which generally takes between 1h to 1h30 (depending on the size). For instance, they may stay in the backyard then move back inside once our photographer takes the outside 360 degrees shots.

5/ If the property is not occupied, please provide lockbox code. We also have a Supra Key if needed.